

RISK MANAGEMENT EXPERT - HARDWARE AND SOFTWARE INTEGRATION - CLIENT RELATIONSHIP

PROFESSIONAL BIO

Results-driven IT Manager with 7+ years of experience specializing in networking, cyber security, and IT infrastructure management. Proficient in leading cross-functional teams, developing technology-driven solutions, and implementing systems that enhance operational efficiency. Highly skilled in diagnosing and resolving complex technical issues, ensuring secure and reliable IT environments, and driving business growth through innovative strategies.

SKILLS/CORE COMPETENCIES	
<input type="checkbox"/> IT Systems Management and Optimization	<input type="checkbox"/> Process Improvement and Operational Efficiency
<input type="checkbox"/> Cyber security and Data Protection	<input type="checkbox"/> Project Management and Execution
<input type="checkbox"/> Network Configuration and Administration	<input type="checkbox"/> Result Oriented
<input type="checkbox"/> Hardware and Software Integration	<input type="checkbox"/> Strategic Planning and IT Solutions Development
<input type="checkbox"/> Client Relationship Management	<input type="checkbox"/> Team Leadership and Performance Management
<input type="checkbox"/> Technical Support and Troubleshooting	<input type="checkbox"/> Risk Management and Compliance
<input type="checkbox"/> Graphics Design (Adobe XD, Photoshop, CorelDraw, Adobe Illustrator, Canvas, Figma, Adobe After Effects)	<input type="checkbox"/> Content Creation(Adobe Premiere Pro, Final Cut Pro, CapCut, Storytelling Skills)
<input type="checkbox"/> Proficient in Microsoft Office (Word, Excel, PowerPoint, Outlook)	<input type="checkbox"/> Web Development (Front-End):(HTML, JavaScript, CSS, WordPress)
	<input type="checkbox"/> Cinema4d, Animate, Blender

PROFESSIONAL WORK EXPERIENCE

Phix-It ICT Solution, Uyo, Akwa Ibom State | Manager | 2022 -till date

Key Responsibilities:

- Developed and executed operational strategies that resulted in a 25% increase in service efficiency.
- Established key performance metrics to monitor employee productivity and service quality.
- Identified market trends and implemented IT solutions that enhanced client satisfaction and business growth.

Ukanacom Ventures Ltd (Oil & Gas), Onna, Akwa Ibom State | Manager / Cybersecurity Specialist | 2021 - 2022

Key Responsibilities:

- Secured company networks by implementing robust cybersecurity measures, reducing vulnerabilities by 40%.
- Spearheaded digital marketing campaigns that drove a 30% increase in sales within six months.
- Directed cross-functional teams in managing IT systems, ensuring 99% system uptime and reliability.

Pan African Secondary School, Uyo, Akwa Ibom State | Senior IT Specialist & Facility Coordinator | 2016 - 2020

Key Responsibilities:

- ☐ Managed IT infrastructure, including hardware, software, and networking, optimizing system performance.
- ☐ Conducted training sessions for staff and students, fostering IT literacy across the institution.
- ☐ Introduced preventive maintenance schedules, reducing technical downtime by 50%.

Zenith Oasis System Ltd, Uyo, Akwa Ibom State | IT Specialist / Technical Consultant| 2013 - 2016

Key Responsibilities:

- Designed and installed secure networking systems for SMEs, enhancing operational capabilities.
- Diagnosed complex technical issues, providing effective solutions and boosting client retention.
- Streamlined repair processes, reducing turnaround time and improving customer satisfaction.

ACADEMIC QUALIFICATIONS		
■	NATIONAL OPEN UNIVERSITY, UYO, AKWA IBOM STATE	2025
	B.Sc. Computer Science	
■	COLLEGE OF EDUCATION, AKWA IBOM STATE	2017
	NCE in Computer Science	
■	IBBILICT ACADEMY, UYO, AKWA IBOM STATE	2013
	Diploma in Computer Hardware Repairs	

PROFESSIONAL CERTIFICATIONS		
□	Microsoft Azure Fundamentals	2024 □
	Great Learning	
□	Cyber Security Certification	2023 □
	Cisco Networking Academy, USA	
□	CompTIA A+ Certification	2023 □
	Allison Global	
□	Diploma in Graphics Design & Illustration	
	Graphics Design Academy, Uyo, Akwa Ibom State	2022
□	The Fundamentals of Digital Marketing	2022 □
	Google Digital Skills for Africa	

REFERENCE AVAILABLE UPON REQUEST

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3D animator and producer.
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