

# ONACHUKWU MOMAH

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## SUMMARY:

A licensed Real Estate agent and a soil science technology graduate with two (2) years' experience in the nutrition healthy lifestyle and the Real Estate industry who possess an excellent track record of client management and support, sales and increasing service quality. Seeking to leverage my skills and expertise to land and administrative operational or marketing role.

## SKILL:

Customer Management and Support | Sales | Relationship Building and Management | Teamwork and Collaboration | Communication | Critical Thinking | Problem Solving / MS Office | Networking / Social Media Campaigns.

## EDUCATION:

<b>Federal University of Technology, Owerri, Imo State.</b> <i>B.Sc in Soil Science</i>	2015 – 2021 2021
<b>Lagos Anglican Girls Grammar School, Surulere, Lagos State.</b> <i>Secondary School Certificate Examination (S.S.C.E)</i>	2008 – 2013 2013
<b>Home Science Nursery &amp; Primary School, Ikoyi, Lagos</b> <i>First School leaving Certificate (F.S.L.C)</i>	2002 – 2008 2008

## PROFESSIONAL EXPERIENCE:

### **Healthy Consultant (NYSC) | Saladmaster Revite Global Limited | Lagos** 2022 – 2023

- Facilitated customer inquiries regarding nutritional packages, showcasing extensive product knowledge and ensuring a seamless information exchange.
- Effectively managed and resolved customer complaints, demonstrating strong problem-solving skills and a commitment to customer satisfaction.
- Proactively engaged in customer communication, support and resolution, showcasing excellent verbal communication skills and fostering positive client relationships.
- Delivered comprehensive information and presentation about company productions and services, contributing to enhance customer understanding and satisfaction.

### **Pennek Nigeria | Lagos State** 2024 – 2025

- Works with a real estate firm specialized in investment, development and management
- Assists in promoting Pennek Nigeria's Mortgage & Investment plan
- Emphasized the importance of customer care and value in driving success

### Key Contributions;

1. Built trust through strong customer service practices
2. Generated a positive reputation for the firm by fostering customer relationships
3. Differentiated the company from competitors through exceptional customer care
4. Priorities customer satisfaction, contributing to overall success.

5. Got sales links which results in revenue generation that positively impacts the bottom line.

**Evertop Realities Limited | Lagos State**

2024 til date

- Contributed to the growth of the Real Estate company that specialized in landed properties.
- Supported sales base, social media presence and revenue interns of clients/ operations focused on land acquisition in Estate across Lagos and other state in Nigeria.
- Maintained a focus on customer satisfaction as the primary objective.

**VOLUNTEER EXPERIENCE**

Volunteer (NYSC) Nigerian Red Cross, Man O' War and Parade for Platoon 4 | Delta State 2023

- Volunteered with the Nigerian Red Cross, Providing support in community health initiatives.
- Participated in Man O' War activities, fostering discipline and leadership skills.
- Contributed to the Parade for Platoon 4, enhancing teamwork and coordination within the group.

**REFEREES:****Available on Request**